



SERVICE REPAIR FORM

Customer Name (required)

Institution/School (If applicable, please include your role)

Phone Number (required)

Email Address (required)

SCUBA EQUIPMENT SERVICE REQUEST

Please complete this form as comprehensively as possible. The more information we have, the better we can do our job. For dive shops, please contact us directly at (831) 204-9623 or info@montereybaydiving.com.

What specific issues/problems (if any) do you want us to address?



Regulator and Serial No. (if available):

Turn-around Time (*Services are dependent on the availability of manufacture parts):

- Standard (2 weeks)
- 8 to 13 days (add \$10 per stage)
- 3 to 8 days (add \$15 per stage)
- 24 to 48 hours (add \$20 per stage)

Warranty Service:

- Not Under Warranty
- Under Warranty (have enclosed paperwork with regulator)
- Not Sure (please contact me)

Service Requested:

- Standard Manufacturer (recommended routine service)
- Specific Problem Only (as noted in my description)
- Inspect Only (\$20 – evaluate and call me with results)



Computer Battery Service:

- Change battery
- Do NOT change battery
- Test and change if needed
- Does not apply (no computer being shipped)

May we change bad mouthpieces?

- Yes
- No

May we change bad SPG spool O-rings?

- Yes
- No

May we change bad hoses?

- Yes
- No

Call me if the costs exceeds \$ _____

If this is a referral from a dive shop, please share their name so we can thank them:
